

Compliance Manager

Centralized Controls for Provider Compliance and Risk Mitigation

What Is It?

ServiceChannel Compliance Manager reduces record-keeping risks, and ensures any providers working at your locations have valid certifications and insurance. With Compliance Manager, you can automatically collect all required paperwork from providers, check all expiration dates, and track repair and maintenance histories. It also allows you to easily set up workflows that prevent dispatching non-compliant providers and send reminders to encourage action. Plus, invite and accept service providers with up-to-date certifications into your network. By streamlining the process of monitoring and managing provider relationships with ServiceChannel Compliance manager, you'll automatically have one less thing to worry about.

Who Is It For?



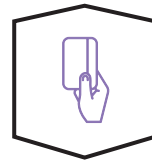
Facility
Managers



Risk
Managers



Contractors &
Service Providers

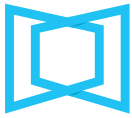


Procurement/
Sourcing

Benefits

- **Centralize compliance.** Know when an expiration date is coming up, ensuring that agreements, custom company requirements, and legal compliance are up-to-date.
- **Eliminate non-compliant providers.** Ensure you're never at risk of deploying an unlicensed or uninsured contractor who is out of compliance
- **Integrate sourcing with compliance.** Find new service providers from our proprietary directory of 70,000+ credentialed commercial contractors and invite them to join your private network.
- **Reduce risk.** Use the Argos Risk Score tool to assess the overall financial, payment, and going concern risk associated with a specific contractor's business – combining multiple risk factors into one simple score.





Compliance Manager

Compliance Summary | Requirements | Payment Terms

Compliance Summary | Certificates of Insurance Detail View

98% Overall Compliance of 231 Contractors

Only Show Contractors Being Invited
 Only Show Contractors In My Network
 Only Show Primary Ranked Contractors

Filter by Trade: [v] Search for a Contractor: [q]

Contractors		231	98% Compliant	226	2% Non-Compliant	5
Column Selector 5 of 5		0	2	2	1	2
Contractors	Compliance %	Certificates of Insurance	Client Contacts	Banking	Trade Licenses	Trades
<input type="checkbox"/> Awesome Air Conditioning	60%	✓	✓	✗	✓	✓
<input type="checkbox"/> Linda's Window Washing	80%	✓	✓	✓	✓	✓
<input type="checkbox"/> Magic Touch Facility Services	60%	✓	✗	✗	✗	✗

Send Notification to 0 Contractors | Export 0 Contractors | 50 PER PAGE | 1 OF 1

Compliance Manager streamlines and simplifies the process of collecting, monitoring, and managing important details from your providers.

Features

- **Provider Management:** Track credentials, financial status, certification expirations, insurances and licenses, etc.
- **Provider Sourcing:** Identify and vet prospective providers and invite them to apply to join your Private Network.
- **Proprietary Contract Requirement:** Consolidate and communicate terms & conditions and company-specific requirements that contractors must agree to.
- **Private Provider Network:** Capture and view insurance, certification, performance, and business data about your provider's business and its representatives.
- **Credential Monitoring:** Define configurable alerts to monitor certification, insurance & license expirations, trade credentials, financial status, business health, rate changes, etc.
- **"Do Not Dispatch" Flag:** Prevent sending work to providers who are non-compliant, low performing, or temporarily out of business by assigning "DND" status.
- **Send notifications:** Quickly send bulk emails to providers regarding compliance requirements.

About ServiceChannel

ServiceChannel, the #1 Facilities Management Platform, is used by global multi-location brands to see inside their buildings, assets, and provider networks — and deliver amazing customer experiences at every location. The ServiceChannel platform captures the industry's richest performance data, with billions of data points drawn from 100 million work orders and over 70,000 providers. Industry leaders such as Louis Vuitton, Bloomin' Brands, CVS Health, and Trader Joe's rely on insights from our platform to work with the best providers, optimize spend, and deliver impeccable customer experience. ServiceChannel is a privately held company funded by Accel, based in the San Francisco Bay Area.

